

La Borie Gites – Rental Terms & Conditions

The gites at La Borie (“the property”), at address *La Borie, Frayssinet-le-Gélat, 46250, France*, are offered for rental by **Stephen Mansfield and Bryony Mansfield** (“the owners”) to **the renter** (“the client”) under the following conditions:

1. Prices quoted on <https://www.laboriegites.com> are displayed in Euros (EUR), and are given as a fixed cost per week of rental. Once full payment or a deposit is submitted successfully, the client will be sent a confirmation email; this is formal acceptance of the client’s booking.
2. The rental period begins after 16:00 on the first day of the booking (Saturday) and ends at 10:00 (AM) on the last day of the booking (Saturday). The owners will attempt to accommodate the client’s wish to alter these times, but cannot guarantee alterations.
3. Unless the client has requested an alternative method, payments for bookings are processed by a secure online service; the client understands that a fee may apply to convert their payment into EUR, full details of which are available from the payment-card’s issuer.
4. If the client has chosen to make their booking using a 25% deposit, they will be sent a link to pay the outstanding amount before their booking start-date. The client’s payment is due no later than 8 weeks before the booking start-date, and it is the client’s responsibility to ensure full payment is made by this date and to inform the owners if they have not received their full-payment link. The owners reserve the right to cancel bookings if the full balance is not paid by 8 weeks before the client’s booking start-date.
5. If the client has already paid for the booking in full and cancels the booking prior to 8 weeks before the booking start-date, the client will receive a refund, less 25% of the booking total; if cancelled between 6 and 8 weeks before the booking start-date, the client will receive a refund of 50% of the booking total; if cancelled between 4 and 6 weeks before the booking start-date, the client will receive a refund of 25% of the booking total; after this date refunds are not given. If the client has paid using a booking deposit, they may cancel the booking before full payment is due, but the deposit amount will not be refunded; if the client has paid via this method and have subsequently submitted full payment, the cancellation policy for full-payment above applies. It is recommended that the client takes out holiday insurance cover to provide full reimbursement of their booking cost and deposit in the event of unexpected cancellation close to the booking start-date.
6. A full and up-to-date list of the property’s facilities and services is available at the webpage <https://www.laboriegites.com/about/>, which the client is encouraged to review before placing a booking. Whilst the owners will make every effort to ensure the availability and correct functioning of these facilities and services, they cannot guarantee their availability and functioning for the duration of the stay due to any unforeseen circumstances such as break-down or disruption in local utility services; the client is asked to notify the owners immediately upon discovery of such an event in order to find a quick solution and prevent further disruption.
7. The use of accommodation, the owners’ land, and amenities such as the swimming pool and children’s play facilities, is entirely at the client’s risk; no responsibility can be accepted by the owners for injury to any member of a client’s party or loss or damage to a client’s vehicle or belongings. Clients are recommended to take out suitable holiday insurance cover to provide full cover for their party’s personal belongings, public liability, and other risks which may not be covered by the owners’ property insurance.
8. The client agrees to take good care of the owners’ property and its surrounding land, obey the policy of no smoking indoors within the owners’ property, and not act in any way that causes unreasonable disturbance to residents in neighbouring properties. Clients are expected to leave the property in the same condition as at the start of the rental period.
9. A security deposit of 300 Euro per booking may be required to cover any damage to the property or its contents during the rental period. The level of this deposit does not limit the client’s liability to the owners in the event of serious damage or loss. The balance due will be refunded within two weeks of the end of the rental period via the same payment method used by the client to submit their payment.
10. The number of people occupying the property must not exceed the maximum number of 14.
11. The client understands that the bringing of pets or additional guests onto the property is forbidden except with the written permission of the owners.
12. The owner’s liability to the client will not exceed the total amount paid by the client for the rental period.